

How Can IVR Payments Enhance Your Contact Center Compliance



- What Is IVR? The automated nature of IVR ensures that **customers are connected to the best agent for their query or, in some cases, are given the option to resolve their problems themselves.**

Why Is IVR Important for Your Contact Center?



What Are the Benefits of Using IVR Payments in Your Call Center?



How Can IVR Payments Improve Your Contact Center Compliance?

1. Enhance NACHA and PCI Compliance
2. Enhance HIPAA Compliance
3. Eliminate the Risk of Incorrect Data Input
4. Reduce the Risk of a Security Breach
5. Avoid Miscommunication and Its Risks
6. Integration With CRM and Other Software to Avoid Data Loss
7. Consent Recording and Payment Processing

