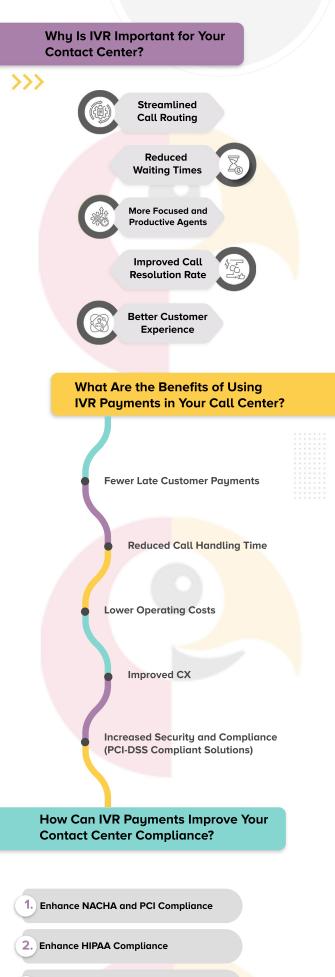


 What Is IVR? The automated nature of IVR ensures that customers are connected to the best agent for their query or, in some cases, are given the option to resolve their problems themselves.



3.

4.

5.

6.

7.

Eliminate the Risk of Incorrect Data Input

Reduce the Risk of a Security Breach

**Avoid Miscommunication and Its Risks** 

**Consent Recording and Payment** 

to Avoid Data Loss

Processing

Integration With CRM and Other Software